



Republic of the Philippines
 Department of Health
OFFICE OF THE SECRETARY

ADVISORY

Effective September 5, 2022 the **Online Licensing and Regulatory System (OLRS)** will be implemented to health facilities' application for Certificate of Need, Permit to Construct, License to Operate, Certificate of Accreditation, Authority to Operate, and Certificate of Registration.

OLRS is part of the continuing commitment of the Department of Health (DOH) in the realization of Universal Health Care and FOURmula One Plus for Health to harmonize and streamline regulatory systems in accordance with Administrative Order No. 2018-0014 entitled "Strategic Framework and Implementing Guidelines for FOURmula One Plus for Health (F1+)" dated May 30, 2018. This is also in compliance with R.A 11032 or the Ease of Doing Business (EODB) and Efficient Government Service Delivery Act of 2018.

The Department Circular No. 2022-0416 dated August 8, 2022 was issued entitled "Online Health Facilities Application for License/Accreditation in CHDs-RLED Central Luzon, CALABARZON, MIMAROPA, NCR as Pilot Offices, HFSRB, DOH Cashier, and FDA-CDRRHR, CDRR, FROO Effective September 5, 2022"

Kindly refer to the OLRs website (<https://olrs.doh.gov.ph>) for the application of new, with changes or renewal of licenses of health facilities. Please be informed that a User's Manual is accessible in the respective Regional Helpdesk Official Website.

The following initial DOH Offices shall accept online applications with designated Technical and System Support from Mondays-Fridays 8:00 am to 5:00 pm:

DOH OFFICE	HELPDESK OFFICIAL WEBSITE	HELPDESK FACEBOOK PAGE	OFFICIAL CONTACT NO./ MOBILE NUMBER	OFFICIAL E-MAIL ADDRESS
Health Facilities and Services Regulatory Bureau	https://olrs.doh.gov.ph/helpdeskhfsrb/	HFSRB OLRs https://www.facebook.com/HFSRB2021	028-6517800 loc. 2516	hfsrb@doh.gov.ph
NCR-Regulation, Licensing and Enforcement Division (RLED)	https://olrs.doh.gov.ph/helpdeskncr/	MMCHD OLRs https://www.facebook.com/MMCHD-OLRS-Help-Desk-110282864750394	8811-1582/8811-1476	rled@ncro.doh.gov.ph
Central Luzon-RLED	https://olrs.doh.gov.ph/helpdesk03/	DOH CHD Central Luzon https://www.facebook.com/DOH-	045-8613426 loc. 106/108/0932-1757608CLCHDMIS-8613425 to 29	rled@centralluzon.doh.gov.ph

DOH OFFICE	HELPDESK OFFICIAL WEBSITE	HELPDESK FACEBOOK PAGE	OFFICIAL CONTACT NO./ MOBILE NUMBER	OFFICIAL E-MAIL ADDRESS
		Central-Luzon-OLRS-Helpdesk-283602486783881		
CALABARZON-RLED	https://olrs.doh.gov.ph/helpdesk04a/	CHD Calabarzon OLR https://www.facebook.com/profile.php?id=100076179363346	028-2492000 loc. 434/4435; 0933-4733169/0915-2945341	doh4a.rled@gmail.com
MIMAROPA-RLED	https://olrs.doh.gov.ph/helpdesk04b/	DOH CHD MiMaRoPa https://www.facebook.com/dohchdmimaropa	89120195 loc. 442-443/0947-9959535 0917-6283066 0915-9051933	rled@mimaropa.doh.gov.ph

Please be guided accordingly.

Thank you.

By Authority of the Secretary of Health:


ATTY. CHARADE MERCADO GRANDE
 Officer-In Charge, Undersecretary of Health
 Health Regulation Team